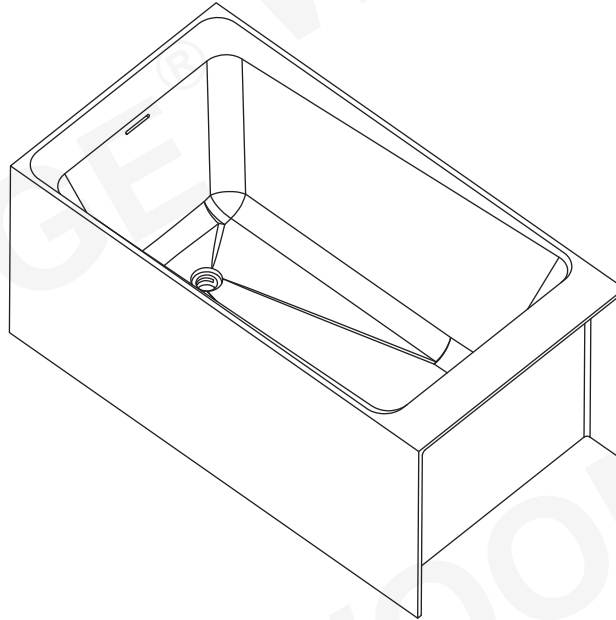


INSTALLATION AND CARE GUIDE

SOLID SURFACE BATHTUB

Model: ST-2501



**SCAN
ME**

To Activate
Warranty



READ ALL INSTRUCTIONS BEFORE UNPACKING THE PRODUCT

INSTRUCTIONS THAT, IF IGNORED COULD RESULT IN DEATH OR SERIOUS INJURY CAUSED BY INCORRECT HANDLING OR INSTALLATION OF THE PRODUCT. THESE INSTRUCTIONS MUST BE OBSERVED FOR SAFE INSTALLATION.

HEAVY!



**TEAM LIFTING
REQUIRED**

**A TEAM IS REQUIRED TO LIFT AND COMPLETE THE
INSTALLATION OF THIS PRODUCT.**

- Woodbridge strongly recommends installation by a licensed and insured professional to ensure proper performance and safety.
- We are not responsible for local code compliance for this product. Building and plumbing codes may vary from state-to-state in accordance to your location. We are not responsible for providing any compliance certifications.
- Under no circumstances shall we be liable for any and all incidental damages sustained in connection with this product. Neither manufacturer, distributor, nor retailer is responsible for water damage or flood caused due to use of this product.

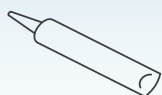
- Under no circumstances shall we be liable for any and all fees, cost of installation/reinstallation/removal, subsequent damage
- or transportation in case of the product defect.

TOOLS REQUIRED FOR INSTALLATION (NOT INCLUDED)

OTHER TOOLS MAY BE REQUIRED



Soft Cloth
or Blanket



Silicone



Tape Measure



Pencil/Marker



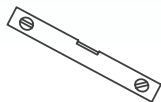
Hacksaw



Safety Glasses



Knife



Level



Caulk Gun



Adjustable
Wrench



Channel
Lock Pliers



Plumber's Tape

Inspect the bathtub for any damage. If any damage is found please contact your retailer.

BEFORE INSTALLATION

IMPORTANT: This bathtub is extremely heavy. Team lifting required. Professional installation by a licensed plumber is strongly recommended.

Before installing the bathtub, please ensure the following:

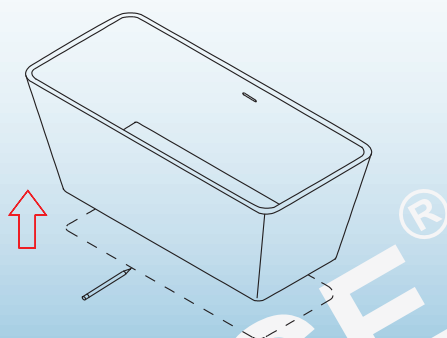
- The floor is level, finished, and structurally sound.
- All local plumbing and building codes are observed.
- Drain access from below is provided.
- All parts are present before discarding packaging materials.
- The bathtub is inspected for damage prior to installation.

Do not install the bathtub if any damage or missing parts are found. Contact the seller immediately for assistance.

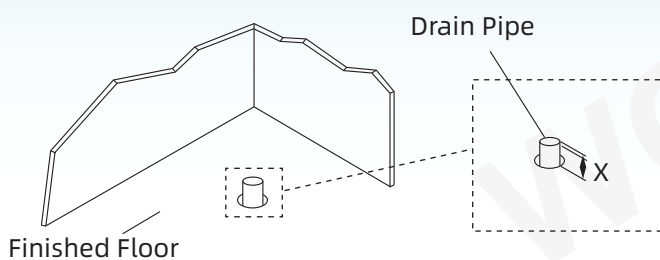
No claims for damage or blemishes will be accepted after the bathtub has been installed.

INSTALLATION STEPS:

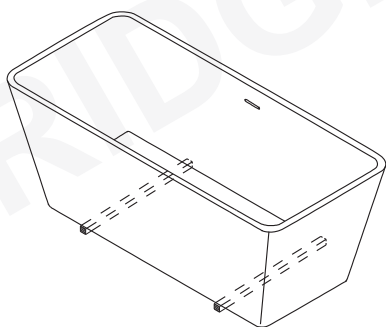
1. Determine the installation location. Position the tub at the desired location, mark the perimeter of the tub with pencil and the location of where the tub drain will be situated, remove the tub, and place it on a soft blanket or cardboard.



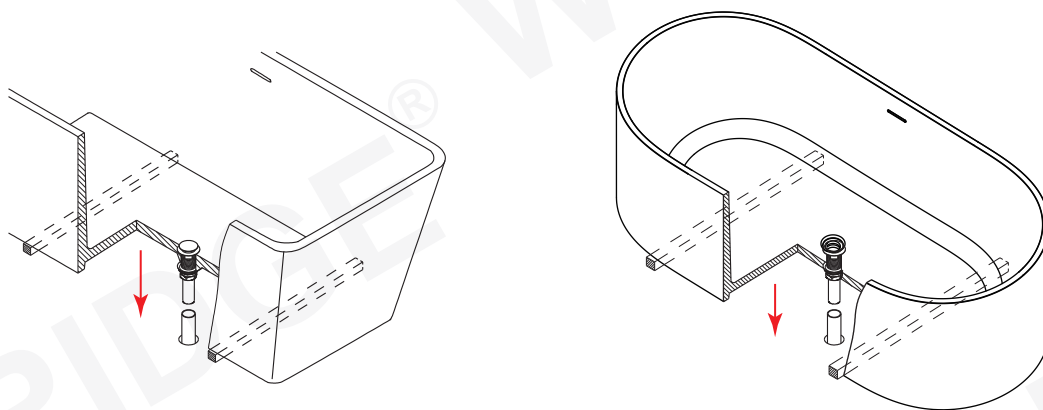
2. Install a PVC or brass drainpipe(not provided), make sure the drainpipe extends above the finished floor.



3. Place 2 pieces of lumber (4" x 4"), long enough to span the width of the tub and place them on each side of the drainpipe to temporarily support the tub.

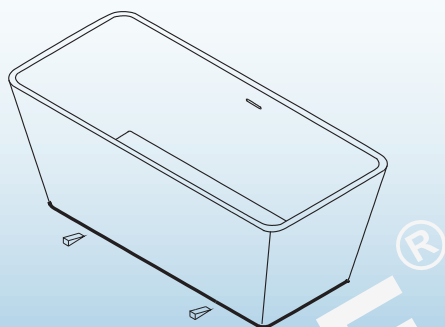


4. Team lift the bathtub on top of the lumber support rails and carefully reposition the tub, so the drain is directly over the drainpipe, adjust the tub position to ensure the drainpipe is in the center of the drain hole.

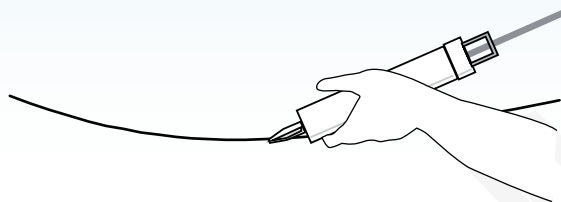


5. Close the drain and fill the tub one-quarter full with water. Allow the water to stand for 30 minutes, then check for leaks. If necessary, tighten the drain and tailpiece.

6. Verify the bathtub is level, install shims (not provided) as needed.



7. Apply a bead of silicone caulking around the perimeter of the tub, clean off excess caulking



CARE & MAINTENANCE

Your solid surface bathtub has been factory sealed and polished to a smooth, non-porous finish. With proper care and maintenance, the surface will retain its appearance and durability for years.

DAILY CARE

- Rinse the bathtub with warm water after each use.
- Wipe the surface dry using a clean, soft cloth.
- Regular cleaning helps maintain the original finish and appearance.

DO NOT

- Do not use abrasive cleaners, scouring pads, or steel wool.
- Do not use cleaners containing acid, alkali, ammonia, or solvents.
- Do not expose the surface to hair dye, nail polish, or harsh chemicals, as these may cause staining or damage.

MINOR SCRATCH REPAIR

Minor surface scratches may be removed by following the steps below:

1. Clean the affected area with water and ensure no dust or debris remains.
2. Gently sand the area using fine-grit sandpaper (800-1000 grit) with water.
3. Wipe the surface clean with a dry, soft cloth.

**For deeper scratches or surface damage, professional service is recommended.
Improper use, maintenance, or installation may void the warranty.**

Woodbridge warrants the following products as listed below to be free from defects in material and workmanship, subjected to the limitations set forth in this limited warranty.

- Bathtub, Whirlpool/Air Bubble Massage Tub, Cold Plunge, Wooden Tub: 1 Year limited to be free of defects in material and workmanship.
- Sauna room and Sauna Tent: 1 Year limited to be free of defects in material and workmanship.
- Toilet and Bidet: 1 Year limited to be free of defects in material and workmanship.
- Faucet: 1 Year limited to be free of defects in material and workmanship.
- Vanity and Vanity Top: 1 Year limited to be free of defects in material and workmanship.
- Granite, Marble, Engineered Quartz Vanity Top: 1 Year limited to be free of defects in material and workmanship.
- Medicine Cabinet, LED Mirror: 1 Year limited to be free of defects in material and workmanship.
- Stainless Steel Sink: 1 Year limited to be free of defects in material and workmanship.
- Solid Surface Shower Wall Panel, SMC Shower Base: 10 Years limited warranty to be free from material defects.
- Drain Cover and PVC Drain: 1 Year limited to be free of defects in material and workmanship.
- Shower Door: Lifetime warranty on glass components and 1 Year limited on other hardware.

This limited warranty is non-transferable and only applies to products purchased and installed in the United States and Canada

This limited warranty excludes all industrial, commercial and business usage. Proof of purchase (original sales receipt) from the original purchaser, Description and pictures of defect, model number or model description must be provided to Woodbridge Bath for all warranty claims and Woodbridge Bath IS NOT responsible for labor cost, removal or installation costs.

This limited warranty shall not apply to goods which have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

This warranty does not cover surface damaged caused by use of chemicals that break through or dissolve the surface finish or damage caused by the accidental dropping of sharp or heavy objects. Improper care and use of abrasive cleaners and will void the warranty.

During this limited warranty period if a malfunction occurs and after inspection it is determined that a defect developed during normal use, Woodbridge reserves the right to take any of the following actions at its discretion:

- (1) **repair or replace the defective part(s) or product(s) at cost**
- (2) **issue a refund of the original purchase price of the product(s) (Valid within 30 days from the date of purchase)**
- (3) **issue a credit to be applied toward the purchase of a new product. Shipping or delivery charges may apply. Whether such charges are required, and the amount and conditions under which they apply, shall be determined solely at the discretion of Woodbridge.**

Caution:
NEVER use cleaners containing abrasives, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome finishes. Doing so will void the warranty.

Woodbridge strongly recommends installation by a licensed and insured professional to ensure proper performance and safety.

RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. Woodbridge is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty of any implied limited warranties, including those of merchantability or fitness for an intended purpose.

DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning or its products. In no event shall be held responsible for any such warranties or representations.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion on limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, you may also have other rights which vary from state/province to state/province.

To obtain warranty and replacement parts, please send e-mail to help@woodbridgebath.com with the original receipt information, Woodbridge will determine whether to repair or replace your product, issue a refund or issue a credit.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and extend across the width of the page. At the very bottom, there is a solid light blue band. A faint, diagonal watermark reading "BRIDGE WOODBRIDGE" is visible across the center of the page. There are also small registered trademark symbols (®) scattered near the watermark.

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IMPORTANT!

DO NOT USE: Abrasive cleaners such as: acid, ammonia, bleach, and similar solutions. Use of such solutions may cause corrosion, finish peeling, and/or dull the surface.

DO NOT USE: Abrasive sponges or cloths. Never use steel, wool, or wired brushes that will permanently scratch the surface.

Retain these installation instructions for future reference!

Thank you for using WOODBRIDGE products!

WOODBRIDGE®

California (Norwalk) Distribution Center
15600 Blackburn Ave, Norwalk, CA 90650

New Jersey (Somerset) Distribution Center
635 Pierce St, Somerset, NJ 08873

Florida (Orlando) Distribution Center
13645 S Orange Ave, Orlando, FL 32824

Canada (Ontario) Distribution Center
615 Orwell Street, Unit C, Mississauga, ON L5A2W4, Canada

**SCAN
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**To Activate
Warranty**



Please don't hesitate to contact us if you have any questions or concerns.

Customer Service Phone: 562-229-0088. (Monday - Friday 9 AM - 5 PM Pacific Standard Time)

Or Email: help@woodbridgebath.com