

# INSTALLATION AND CARE GUIDE

## WOODBIDGE<sup>®</sup> AIR BATHTUB

**B0101/BTS0101**

**B0102/BTS0102**

Certified to the following Codes & Standard:

- U.S Safety Standard: UL 1795 – Hydro massage Bathtubs (UL)
- ASME A112.19.7 / CSA B45.10-2012(R17) – Hydromassage Bathtub Systems
- CSA B45.5/IAPMO Z124-2017 – Plastic Plumbing Fixtures
- 2009 and 2006 International Plumbing Code<sup>®</sup> (IPC)
- 2021, and 2006 International Residential Code<sup>®</sup> (IRC)
- 2018, 2015, and 2006 Uniform Plumbing Code<sup>®</sup> (UPC)



**READ ALL INSTRUCTIONS BEFORE UNPACKING THE PRODUCT**

INSTRUCTIONS THAT, IF IGNORED COULD RESULT IN DEATH OR SERIOUS INJURY CAUSED BY INCORRECT HANDLING OR INSTALLATION OF THE PRODUCT. THESE INSTRUCTIONS MUST BE OBSERVED FOR SAFE INSTALLATION.

**CAUTION!**



**TWO PERSON  
LIFT REQUIRED**

**2 PEOPLE ARE REQUIRED TO LIFT AND DURING  
ENTIRE INSTALLATION OF THIS PRODUCT**

This products must be installed by a fully insured and licensed plumber only. Installation of any our product by anyone other than fully insured and licensed plumber shall void limited warranty. We recommends that such licensed plumber has experience in the installation of products.

Limited warranty is void on any commercial installation

We are not responsible for local code compliance for this product. Building and plumbing codes may vary from state-to-state in accordance to your location. We are not responsible for providing any compliance certifications.

Under no circumstances we shall not be liable for any incidental damages sustained in connection with this product

Neither manufacture, nor distributor, nor retailer is responsible for water damage or flood caused due to use of this product.

Under no circumstances We shall not be liable for any and all fees, cost of installation/reinstallation/removal, subsequent damage or transportation in case of the product defect

Customer Service Phone: 562-229-0088. (Monday - Friday 9 AM - 5 PM Pacific Time)

Or Email: [help@woodbridgebath.com](mailto:help@woodbridgebath.com)

2020607 REV. 1

## BEFORE YOU BEGIN

- Please read these instructions carefully to familiarize yourself with the required tools, materials, and installation sequences. Follow the sections that pertain to your particular installation. This will help you avoid costly mistakes. In addition to proper installation, read all operating and safety instructions.
- All information is based on the latest product information available at the time of publication. WOODBRIDGE® reserves the right to make changes in product characteristics, packaging, or availability at any time without notice.

## PRODUCT REQUIREMENTS

### A. Summary Of Key Requirements

Observe all local plumbing codes, Install the unit to a level subfloor, Provide properly -dimensioned framing.

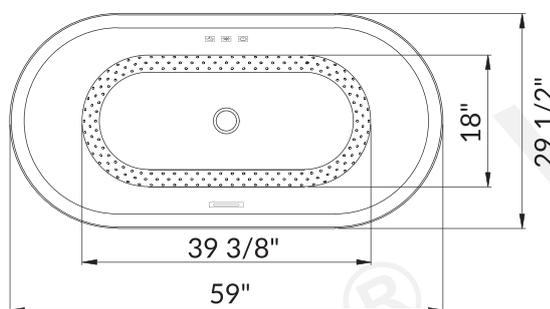
### B. Product Inspection

Uncrate and inspect bath for damage. Leave all materials in the crate during construction to prevent damage.

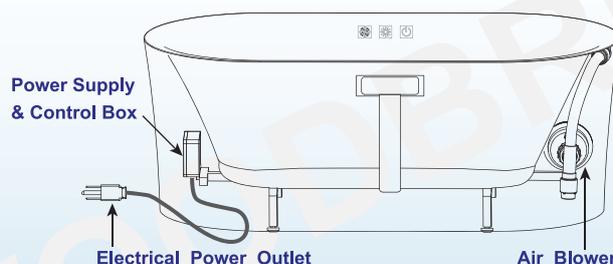
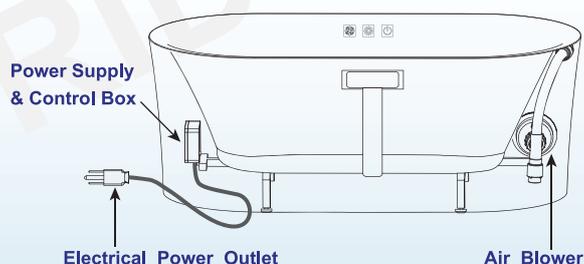
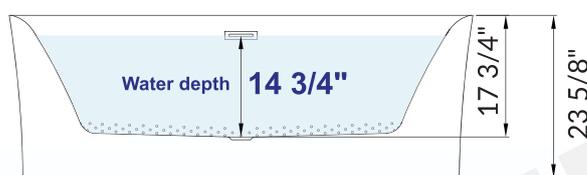
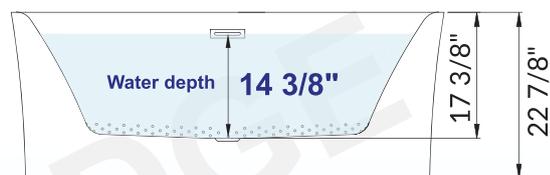
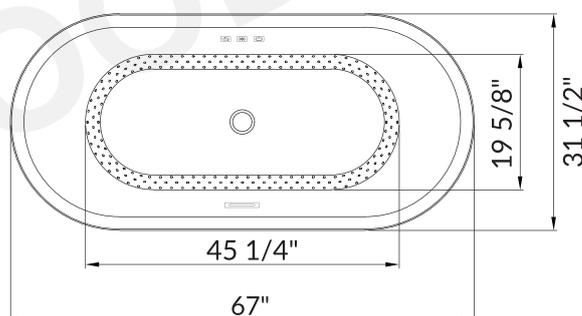
## ROUGHING-IN

### Roughing-in:

B0102/BTS0102



B0101/BTS0101



### IMPORTANT INFORMATION

- Measurements are  $\pm 1/2"$  and subject to change without notice
- Specifications & Configurations are subject to change without notice
- Please measure tub on-site before installation
- Please note that installer(s) must be certified or warranty will be voided.
- Measurements herein supersede all others published prior to publication date shown below
- Before ordering or installing, please consider future access to equipment

## INSTALLATION REQUIREMENTS

### A. Tools Required

- Adjustable pipe
- wrench
- Ruler
- Level
- Safety shoes
- Safety glasses
- Square
- Screwdriver
- Pliers
- Utility knife

### B. Materials Required:

- Plumbers putty
- Wall coverings, as necessary
- Silicone sealant
- Gypsum cement (optional)
- Construction adhesive
- (optional)
- Protective covering for bathtub
- Nails

### C. Clearance Requirements:

Check the rough-in and room dimensions to provide adequate space for the bath unit.

## SITE REQUIREMENTS

### A. Plumbing Preparation

Position the plumbing according to rough-in dimensions.

Cap the supplies and check for leaks.

## BEFORE INSTALLING UNIT

**CAUTION:** Ensure a watertight seal on the bath drain connections.

- A. Install the faucet valving and shower head tee. When drilling bathtub for faucet, ensure sufficient clearance. Open the hot and cold water valves and check the supply connections for leaks.
- B. Run water into the bath and check the drain connections for leaks.
- C. Fill the bathtub up to the overflow level and check overflow unit for leaks.

## INSTALL BATHTUB

**This products must be installed by a fully insured and licensed plumber only.**

- 1) Your new bathtub has been manufactured to the highest possible standards, it has been tested and approved by factory
- 2) When removing bathtub from protective carton. **DO NOT LIFT BATHTUB BY PIPE WORK.** Inspect for any possible damage that may have occurred in transit.  
**IMPORTANT:** Bathtub must be installed level on all top edges.

- 3) Set the bathtub on two 4x4 pieces of lumber .so you can access from the bottom of the bathtub.
- 4) Connect Power Supply:  
Connect power supply to control unit. The electrical connections must comply with local authority regulations and must be done by an authorized electrician.
- 5) Fill bathtub with water to approximately 40 mm(1.6") above the jets and trial run pump for 10-15 minutes. Check all the fittings for leaks and test the control functions. Switch off the spa pump and leave the unit filled with water (pump is not running) for at least another two minutes. Check the pump and pipes union connections for leaks. Hand tighten union connections if required.

**IMPORTANT:** Your bathtub has been factory tested and approved. It is the responsibility of the installer to test run the bathtub, check all the fittings for leaks and test the control functions. **NON OBSERVANCE WILL INVALIDATE FACTORY WARRANTY.**

- 6) The unit must be connected only to a supply circuit that is protected by a Ground-Fault Circuit Interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis.

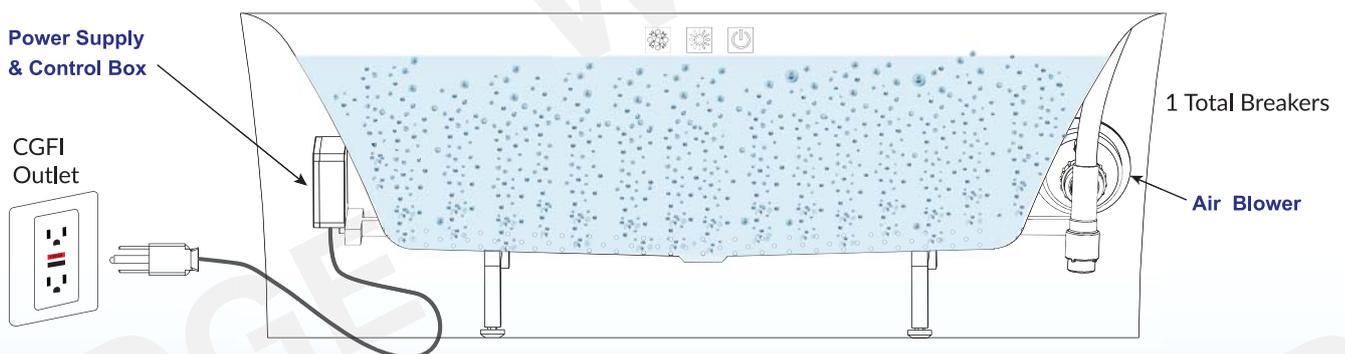
## WOODBIDGE<sup>®</sup> WHIRLPOOL & AIR BATHTUB



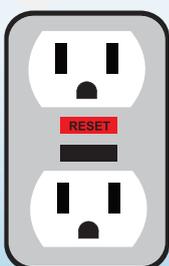
### ELECTRICAL REQUIREMENTS



#### AIR MASSAGE



**120V 15AMP  
Dedicated  
GFCI Breaker**



In the example above, there are 1 Dedicated 15AMP 110V GFCI Breakers.

1. One (1) Dedicated GFCI Breaker for the Air Massage Blower

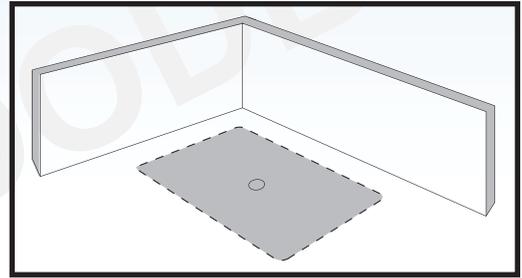
**Each Accessory Requires a Dedicated 120V 15AMP GFCI Breaker.**

**THESE CANNOT BE SHARED**

**(LED LIGHTS & OZONE CAN SHARE A BREAKER)**

## INSTALLATION - SITE PREPARATION

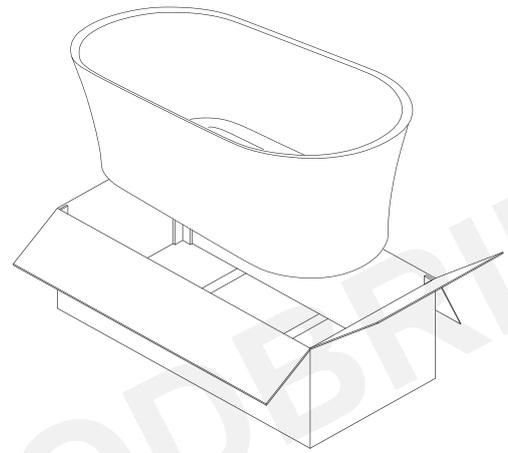
- Provide sufficient floor support. Check the floor at the installation site and make repairs as needed.
- Waterproof the floor is highly recommended. Finished floor must be level.
- Provide adequate clearance on all sides of the bathtub.
- Minimum of 2 inch waste drain pipe is required.



Carefully, remove the tub from it's crate/box.

**Important Note:** Bathtub must be carried by a minimum of 2 adult people in upside down position only. Do not carry the bathtub by its panel.

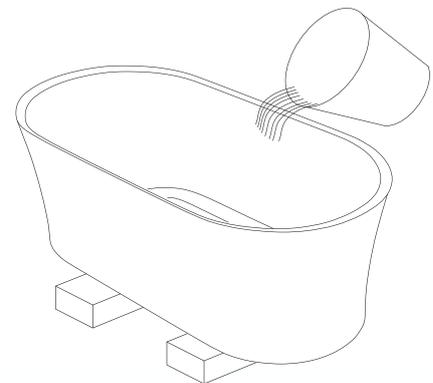
To avoid scratches or damages to the bathtub be sure to set it on cardboard with soft blanket on top of the cardboard.



Set your bathtub on two 4x4 pieces of lumber so you can have access from the bottom of the bathtub. Put a tray beneath the bathtub.

Very Important! Before proceeding with installation, please check that push pop-up, drain, and integrated overflow are properly sealed and tightened.

Push the pop-up into a close position and fill the bathtub with cold water above the overflow level to test for overflow leakage and drain leakage.

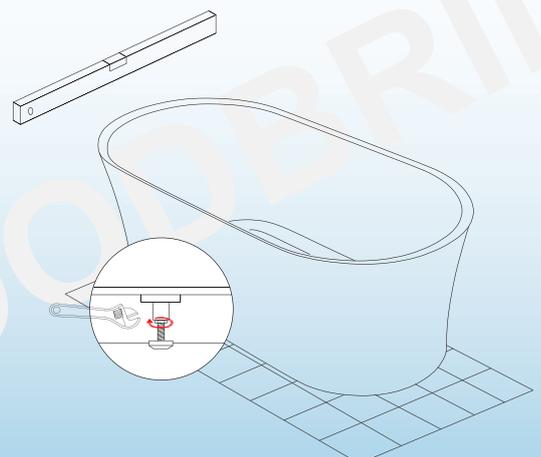


Check for any leaks around the drain and pipe. (NOTE: Due to surface tension, it is normal for a small amount of water to pool around the drain)

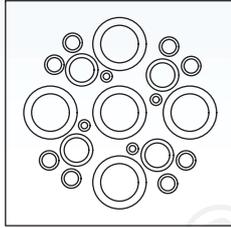
If a leakage occurs please disassemble the drain line or overflow assemblies and you can apply a plumbing putty/silicone caulk to fix the leakage.

Once the leakage test was performed you may proceed to the installation.

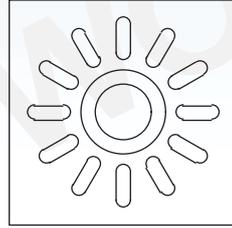
Make sure the floor is level and even at installation area. Adjust leveling legs flush with bottom skirt of bathtub. Set bathtub in the desired location and check for level and for proper contact. Adjust legs as needed.



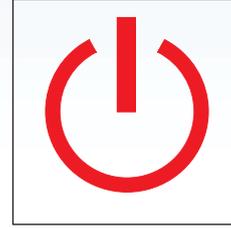
# OPERATING GUIDE



**BUBBLE MASSAGE  
ON / OFF BUTTON**



**CHROMA-LIGHT  
ON / OFF BUTTON**



**BATHTUB POWER  
ON / OFF BUTTON**

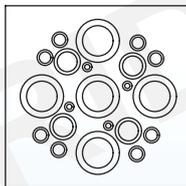
## **POWER THE BATHTUB**



To turn on the system, press the power button, and the indicator light will come on. Then press either the “Light” Button or “Air pump” button to turn on the desired Function, press again to turn off the function. (While the functions are active, the button will have a red back light, when powered off it will have a white back light).

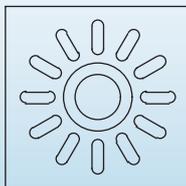
If no button is pressed for 10 seconds the control buttons will lock, and the “Power” button will begin to flash. To unlock, press and hold the power button for 2 seconds, until the button stops flashing. You can now activate the other buttons as desired. Please note, the system will automatically power itself off after 60 minutes.

Press the “Power” button. If system is locked press and hold the “Power” button for 2 seconds, then press the power button again to turn off the system.



## **AIR BUBBLE MASSAGE SYSTEM**

The Air pump should be used when the tub is filled. The Air pump will power off after 5 minutes if there is no water in the tub.



## **CHROMA-LIGHT**

When powered on the light will cycle through all available colors.





## LIMITED WARRANTY COVERAGE

**WOODBIDGE®**

**Bathtub**

### 5 YEARS SURFACE

The acrylic surface is warranted against blistering, cracking and chipping resulting from a defect in the acrylic surface material for a period of five (5) years from the purchase date. **SCRATCHES ARE NOT COVERED UNDER WARRANTY.**

### 5 YEARS STRUCTURAL

**BATH SHELL:** **WOODBIDGE®** warrants its bath shells against loss of water through the fiberglass laminate of the tub body as a result of a defect in materials and workmanship, for a period of five (5) years from the purchase date.

### 1 YEAR PUMP • 1 YEAR BLOWER • 1 YEAR PARTS PLUMBING AND EQUIPMENT

**WOODBIDGE®** warrants factory installed plumbing parts and fittings, and electrical components to be free from defect in materials and workmanship for a period of one (1) years from the purchase date, a period of one (1) years from the purchase date for the pump, and a period of one (1) years from the purchase date for the blower.

The manufacturer warrants this product to be free of manufacture defects during the above mentioned warranty time. Please keep a copy of the original invoice as proof of purchase.

Should a malfunction occur within the warranty period, **WOODBIDGE®** will, as its option, (1) repair or replace the defective part(s) or product(s) at no charge; (2) issue a refund of the original purchase price of the product(s) (Valid within 30 days from the date of purchase); or (3) issue a credit to be applied toward the purchase of a new **WOODBIDGE®** product. Shipping/delivery charges may apply and are in **WOODBIDGE®** sole discretion.

Woodbridge products must be installed by a fully insured and licensed plumber only. Installation of any our product by anyone other than fully insured and licensed plumber shall void limited warranty.

This limited warranty shall not apply to goods which have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

**WOODBIDGE®** responsibility under this limited warranty is limited to only to replacement parts and no other costs. **WOODBIDGE®** will not be responsible for labor charges and/or damage incurred by installation, repair or replacement, nor for any indirect incidental or consequential damages, losses, injury or costs of any nature relating to this product. Except as provided by law, this limited warranty is in lieu of and excludes all other warranties, conditions, and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those merchantability of fitness for use.

This limited warranty is non-transferable. This limited warranty only applies to products purchased and installed in the United States. This limited warranty covers the original consumer purchase only and does not include business, commercial or industrial use of this product.

### RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. **WOODBIDGE®** is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer **MUST** open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

### LIMITATIONS AND EXCLUSIONS

This warranty does not cover any claim arising from abuse, misuse, negligence, accident, improper installation or operations on the part of the purchaser. This warranty is void if the **WOODBIDGE®** is subject to alteration, or if repairs are attempted by anyone other than an authorized agent of **WOODBIDGE®**. This warranty does not extend to plumbing or components installed by dealers, installers or by any party other **WOODBIDGE®**

**WOODBIDGE®** will not be liable for loss of use of the **WOODBIDGE®** inconvenience, or any other incidental or consequential costs, expense or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

### DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning **WOODBIDGE®** or its products. In no event shall **WOODBIDGE®** be held responsible for any such warranties or representations.

### WARRANTY SERVICE

NOTE: When requesting warranty, be sure to have the following:

- Copy of original invoice
- Date of installation
- Description and pictures of defect
- Model number or description of model

To obtain warranty service and replacement part, pls contact Woodbridge Customer Service. Woodbridge will determine whether to repair or replace your product, issue a refund , or issue a credit.

**WOODBIDGE®**

17300 Marquardt Ave.

Cerritos, CA90703 USA

Customer Service Phone: 562-229-0088

(Monday - Friday 9 AM - 5 PM Pacific Time)

Or Email: [help@woodbridgebath.com](mailto:help@woodbridgebath.com)

## IMPORTANT SAFETY RULES

**ATTENTION!** ALWAYS FOLLOW THESE PRECAUTIONS WHEN USING A BATHTUB

- ⚠ Warning** The bathtub must be installed and used as described in this manual
- ⚠ Warning** Use caution when entering or exiting the bathtub
- ⚠ Warning** Do not permit children or persons with infirmities to use the bathtub without supervision of an adult
- ⚠ Warning** People using any medications or having adverse medical history must consult a physician prior to use of the bathtub to avoid potential hyperthermia and possible drowning
- ⚠ Warning** Water temperature over 100°F may cause hyperthermia and/or other health problems. Check water temperature and adjust it for your personal comfort
- ⚠ Warning** Never use bathtub while intoxicated, after taking meals or any alcoholic beverages. Consuming alcoholic beverages before or during bathing will cause drowsiness and may result in hyperthermia, loss of consciousness, or even drowning
- ⚠ Warning** If you are pregnant or you feel that you are may be pregnant, consult your doctor before using the bathtub
- ⚠ Warning** Never use any electrical devices such as hair dryer, lamp, telephone, tv, radio, or others within 5 feet of the bathtub
- ⚠ Warning** Do not overfill the bathtub before enetering. Entering the bathtub when filled will cause overflow and slippery conditions. Use extreme caution when entering and exiting

## Care and Cleaning

- Most dirt will wash off with mild soap and warm water.
- For tough spots, use liquid dish washing soap or non-chlorine bleach.
- Do not use abrasive material such steel wool or scouring pads to clean the acrylic surface.
- Always test the cleaning solution on a small area before using it on the entire surface.
- Do not allow cleaning to soak on the acrylic surface.
- Rinse thoroughly with water immediately and wipe dry with soft cloth.

## Repair and Maintenance

- Use liquid polish compound such as Gel-Gloss Kitchen and Bath Polish(TM) to keep the original shine of acrylic surface.
- Light scratches can be removed with polishing compound for automobiles.
- For deeper scratches use wet sandpaper (1500 grit or higher). Always add water when sanding and lightly sand the area larger than the scratch in a circular motion to remove the scratches. Repeat until the scratch is removed. Use soft cloth and small amount of polishing compound to restore shine. Repeat as needed until surface shine is restored.

### IMPORTANT!

**DO NOT USE:** Abrasive cleaners such as: acid, ammonia, bleach, and simmlar solutions. Use of such solutions may cause corrosion, finish peeling, and/or dull the surface.

**DO NOT USE:** Abrasive sponges or cloth. Never use steel, wool, or wired brushes that will permanently scratch the surface.

**Retain these installation instructions for future reference!**

Thank you for using WoodBridge products!

Please don't hesitate to contact us if you have any questions or concerns.

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