

Installation Instructions

SAUNA ROOM

WOODBIDGE®

Model:ARC-4743-18B



SAUNA ROOM

FOR INDOOR USE ONLY

120VAC 20 AMP DEDICATED CIRCUIT



READ ALL INSTRUCTIONS BEFORE UNPACKING THE PRODUCT

INSTRUCTIONS THAT IF IGNORED COULD RESULT IN DEATH OR SERIOUS INJURY CAUSED BY INCORRECT HANDLING OR INSTALLATION OF THE PRODUCT, THESE INSTRUCTIONS MUST BE OBSERVED FOR SAFE INSTALLATION.

HEAVY!



**TEAM LIFTING
REQUIRED**

**TEAM ARE REQUIRED TO LIFT AND DURING
ENTIRE INSTALLATION OF THIS PRODUCT**

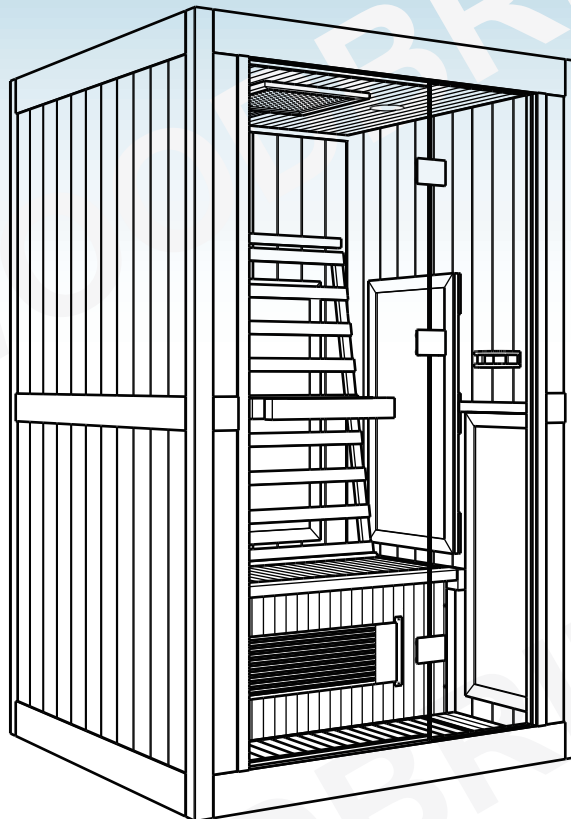
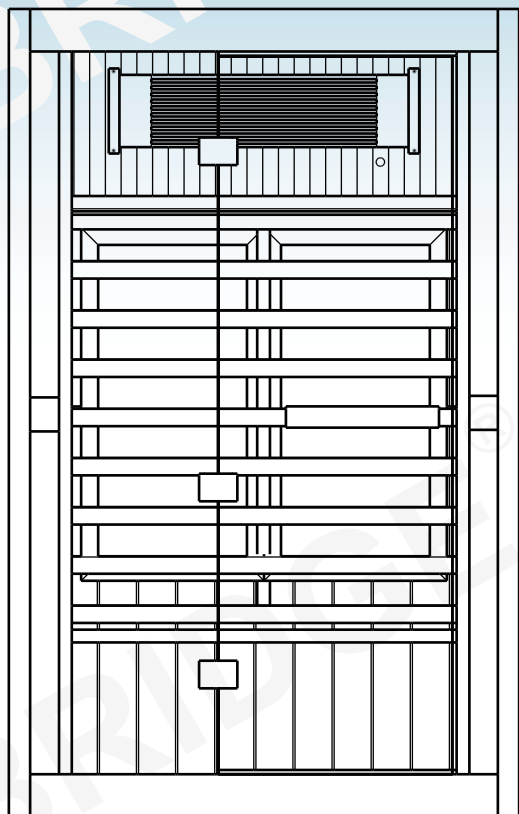
This products must be installed by a fully insured and licensed installer.

We are not responsible for local code compliance for this product, Building and plumbing codes may vary from state-to-state in accordance to your location, We are not responsible for providing any compliance certifications.

Under no circumstances we are liable for any and all incidental damages sustained in connection with this product. Neither manufacturer, distributor or retailer is responsible for water damage or flood caused by the usage of this product.

Under no circumstances we are liable for any and all fees, cost of installation/reinstallation/removal, subsequent damages or transportation in case of the product defect.

The connection instructions in this manual are for general reference. The actual connections may vary by the type of saunaroom you purchase.



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WARNING

Visually inspect all heaters before assembly to make sure they are not damaged. Any excessive vibrations during transport could cause damage to the heating elements. DO NOT START the sauna if damage is detected! Contact your dealer or manufacturer for troubleshooting and replacement parts.

NOTE

The pictures and diagrams shown within this owner's manual are representations of this model. Actual model may vary.

A.PREVIEW

A.1 Operating Conditions:

- Temperature: 5°C-40°C(Fahrenheit Degree: 41-104°F)
- Humidity: W85%
- Pressure: 700-1060 hpa
- Power supply: AC115-120V, 60Hz
- The sauna cabin must be 1.38 inches away from the wall at minimum.

A.2 Features:

- Wooden construction.
- Digital microprocessor controlled.
- Temperature adjustable from 30°C-65°C.(Fahrenheit Degree: 86-149°F)
- Adjustable dwell time from 1 to 90 minutes.
- Temperature sensor.
- Touch-tone keypad.
- Long-life carbon fiber heater.
- One vent on top.

Before using the sauna,familiarise your self with all safety notes and warningsincluded in this manual and also on the safety notices on the sauna itself

B.GENERAL SAFETY RULES

B.1 IT IS UNLAWFUL TO INSTALL THIS UNIT WITHOUT FIRST OBTAINING A PERMIT FROM THE LOCAL ELECTRICAL INSPECTION AUTHORITY.

- There must be a reliable grounding device in the power supply and circuit used when the equipment is working, and a reliable grounding wire in the socket to avoid a large amount of water vapor produced by the equipment due to overuse, which may cause static induction, voltage increase, circuit shortcircuit, smoke, tripping and other phenomena;
- equipment used in the work of the power cord and circuit connectionline hidden inside the device, do not pull the wire in the process of use or to change their own lines,feet, please do not rub back and forth around the foot mesh or heating plate to avoid grinding equipment wires and circuit connections outside the protective layer, resulting in power leakage, wire short circuit, smoke, tripping and other phenomena;
- Do not use the national standard voltage other than the power supply, so as not to cause fire and electric shock hazards.
- Do not attach moisture or any debris to the power plug or the gap between the power supply, so as to avoid electric shock or other equipment failure;
- When plugging in or unplugging from the power supply, please grasp the plug and make sure there is no moisture on your hands to avoid the risk of electric shock;
- Families with pets need to pay attention to the pet's behavior to avoid it biting the power cord or the power plug above the urine and feces, easy to cause fire or other accidents out of the house, be sure to unplug the power plug, and place the equipment in the pet can not touch the place

B.2 Health Precaution

HIGH HEAT HAZARD: Normal body temperature should not exceed 39°C(103°F).

- Do not sleep while using the equipment to avoid accidents; do not use the equipment continuously for a long time;

- Do not sleep while using the equipment to avoid accidents; do not use the equipment continuously for a long time;
- When used by people without self-consciousness or independent operation ability, they must be accompanied by people with independent behavior ability to avoid accidents;
- If you feel uncomfortable or your skin feels abnormal during use, please stop using the device immediately and consult a doctor;
- Don't wear clothes with metal and remove metal jewelry when using the device to avoid low temperature burns.

CAUTION: If you feel dizzy, drowsy or have any symptoms of discomfort, exit the sauna immediately. If you are experiencing symptoms of discomfort or illness, you must consult your physician before using the sauna. Please note that this product is a physical therapy device and not a treatment device.

B.3 Safety Precautions













- Do not dry clothes or leave towels in the sauna.
- Do not touch the heater with your fingers or metal tools when the light is on.
- Do not splash water or other liquids on the heater.
- Do not use the sauna if you have any of the following conditions;
 1. Have unhealed wounds, eye problems or severe burns;
 2. the elderly, the infirm, and especially the sick. Pregnant women and infants are prohibited;
 3. Patients suffering from hyperthermia, obesity, heart disease, high blood pressure, circulatory diseases or diabetes must consult a doctor before using this product.
- Do not put pets in the sauna.
- Do not use after excessive alcohol consumption.
- Do not install sauna near water, bathtubs, showers, wet basements or swimming pools.
- Do not use liquid cleaners or aerosol cleaners in the sauna. Before cleaning, it is necessary to disconnect the power and unplug the outlet. Scrubbing with water and a soft cloth is recommended.
- If it is necessary to use a wall outlet adapter or extension cord between the sauna power cord and the wall outlet, use a product that complies with the standard regulations.
- Children 8 years of age and older, and persons with diminished physical, sensory or mental abilities or lack of experience and knowledge must be supervised or instructed in the safe use of electrical appliances before using this product.
- The sauna should be inspected before restarting the timer.
- When replacement parts are required, make sure they meet the manufacturer's specified requirements.
- Unauthorized substitutions may result in fire, electric shock or other hazardous conditions. After performing any repairs, have a service technician perform a safety check.

B.4: Maintenance Guidelines

- To ensure the safety and optimum performance of your sauna, please observe the following guidelines;
- **DO NOT MODIFY THE POWER CORD:** The power cord supplied with your product is designed for safe operation. Modifying, cutting or altering the power cord in any way may result in a safety hazard.
- If the power cord is damaged, it must be replaced by a similarly qualified person in order to avoid a hazard.
- If the power cord is damaged, it must be replaced by a similarly qualified person in order to avoid a hazard.
- **WARNING:** Connections to the power cord must be made by a qualified electrician! installation of all electrical component box

- Avoid the use of extension cords: We strongly recommend that you do not use extension cords with this product. Extension cords may cause a drop in the power supply, leading to reduced performance and potential safety risks. If you need a longer extension, please contact our customer service for a recommended solution.
- When replacement parts are required, make sure they meet the manufacturer's specified requirements.
- Unauthorized substitutions may result in fire, electric shock or other hazardous conditions. After any repair, have a service technician perform a safety check to make sure your sauna is working properly.
- Failure to follow these instructions may result in damage to the product or pose a safety risk. Thank you for prioritizing safety and following these guidelines.

MAIN COMPONENTS

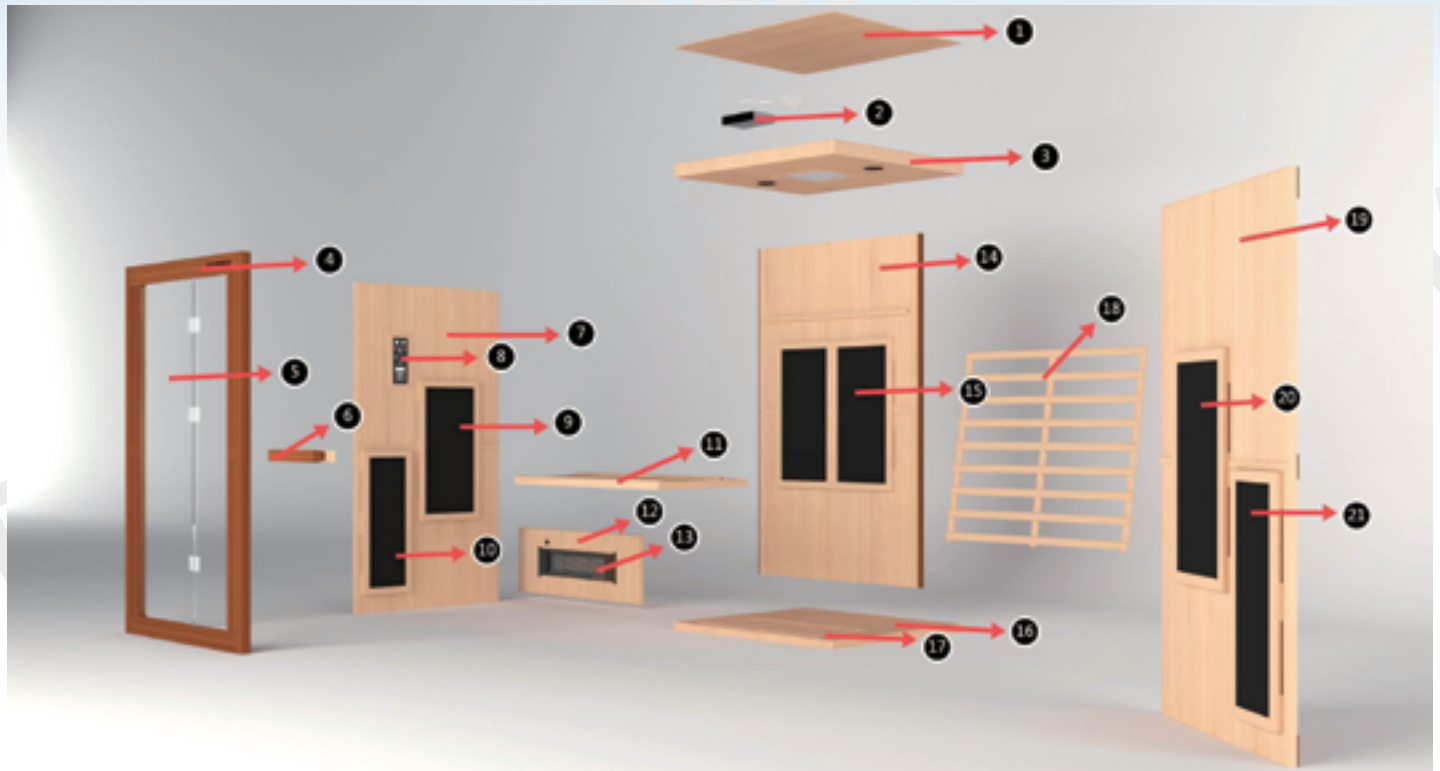
1 	2 	3 	4 	5 	6 
BASE PLATE	BACK PANEL	LEFT SIDE PANEL	RIGHT SIDE PANEL	TOP PANEL	FRONT PANEL WITH GLASS DOOR
7 	8 	9 	10 	11 	12 
SEAT SUPPORT	SEAT PANEL	BACKRESTS	WOODHANDLE	OXYGEN BAR	TEA CUP HOLDER

FIXINGS, FITTINGS AND TOOLS

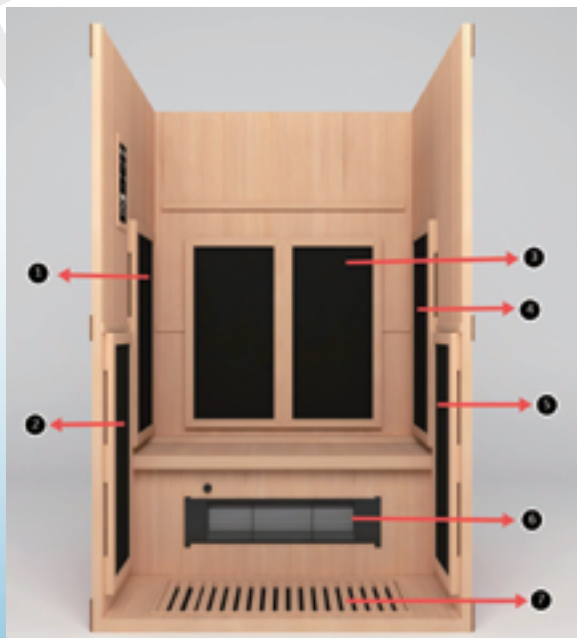
 ST4*50MM	 ST4*40MM	 ST3.5*25MM	 ST3.5*15MM	 M6*40MM
Seat support QTY:4 Seat panel QTY:4 Back rests QTY:2	Top panel QTY:4	Tea cup holder QTY:2	Oxygen bar QTY:2 Dust Cover QTY:8	Wood handle QTY:2
SPARE SCREWS QTY:4	SPARE SCREWS QTY:4	SPARE SCREWS QTY:4	SPARE SCREWS QTY:4	

C.INSTALLATION

C.1 Product explosion diagram and heating element layout.



NO.	Accessory Name	NO.	Accessory Name	NO.	Accessory Name	NO.	Accessory Name
1	Dust Cover	2	Power Pack	3	Top Panel	4	Front Panel
5	Door glass	6	Wood handle	7	Left side panel	8	Control panel
9	Heater above left side seat	10	Left side seat front heater	11	Seat panel	12	Seat support
13	Heater on seat support	14	Back plane	15	Back plate heater	16	Back plate
17	Heater on base plate	18	Back rests	19	Right side panel	20	Heater above right side seat
						21	Right side seat front heater



NO.	Accessory Name	Accessory Name
1	Heater above left side seat	31.5*15.7 inch
2	Left side seat front heater	31.5*11.8 inch
3	Back plate heater	31.5*15.7inch*2pcs
4	Heater above right side seat	31.5*15.7 inch
5	Right side seat front heater	31.5*11.8 inch
6	Heater on seat support	Ø0.4*22.6 inch
7	Heater on base plate	31.5*11.8 inch

C.2 Attention before instalation

- Do not share the same plug with other appliances.
- Position it on a flat level surface.
- Do not splash the exterior with water. If the floor is damp, install a floor separator to keep the sauna dry & high.
- Do not store the flammable objects or chemical substances near the sauna.

C.3 Product Installation Steps

1. Mounting Base Plate



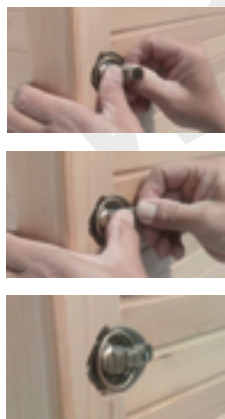
2. Mounting Backplane



3. Mounting the left sideplate



4. Secure both side panels with clasps



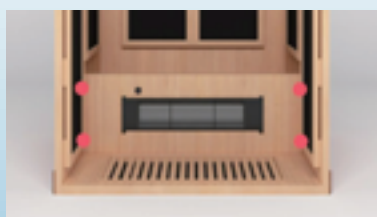
5. install the right side pane (refer to step 4)



6. Installation of seat leg support



7. Fix the seat support with ST4*40mm*4pcs screws



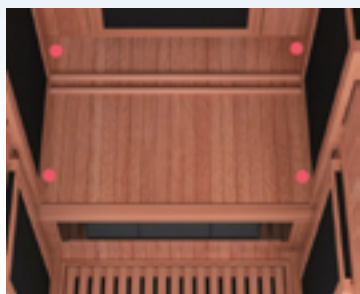
8.1. Connecting the seat's interna power cord 8.2. Connecting the LDE light strip power cord under the seat pane.



9. instalation of seat panels



10. Fix the seat panel with ST4*50mm*4pcs screws.



11. install the backrest and fix it with ST4*50MM*2pcs screws.



12. installation of front panel

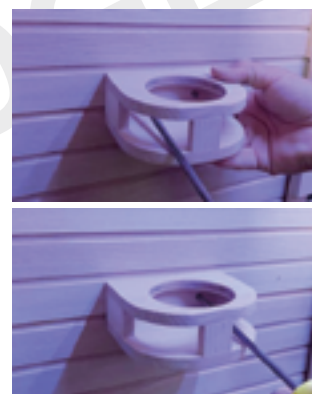


13. Remove the dust cover plate

14. install the top plate on the top of the sauna room



15. Install the tea cup holder and fix it with ST3.5*25MM*2pcs screws.



16. Power cord connection on top of sauna.

17. Installation of dust cover plate: put the power cable through the hole reserved in the dust cover plate, and use ST3.5*15MM*8pcs screws to fix the dust cover plate on the top plate.

18. installation of door handles



19. Installation of oxygen bar (fixed with ST3.5*15mm*2pcs screws)



Operating instructions:

After the power is turned on, press "ion", the green light is on, and the negative ion working mode is entered. Press the O3 key, the red light is on, and the ozone working mode is entered. in the ozone mode, after about 15minutes, it is automatically converted to the negative ion mode.

C.3 Product Installation Steps



- Press the Ion Button: It can significantly purify the air and remove toxic substances, including dust and mold odors.
- .Press the Ozone Button: Ozone can kill viruses and is ultimately converted back to oxygen without causing secondary pollution, which is something chemical agents cannot achieve. (When disinfecting, it is essential for individuals to leave the sauna room.)

Negative Ion Oxygen Bar Data

Input voltage	DC12V	Working current	≤400mA
Rated power	<5W	Rated operating current of the ozone module	130mA
Ozone content	>5mg/h	Rated fan operating current	60mA
Rated working current of negative ion module	20mA	Self-restoring fuse parameters	200mA/DC12V
Input interface type	DC/Φ 3.5mm		

C.4 Procedure for replacing the heater (reference step only)

WARNING: Only qualified personnel should replace the heater, make sure power is disconnected before servicing.

C.4.1 Example of a heating plate above a side seat

1. Use a screwdriver to remove the wooden fence of the heater to be replaced



2. Carefully remove the heater, find the connector between the heater and the sauna wall, disconnect the connector between the heater and the sauna wall, and use a screwdriver to remove the screws that hold the heater to the wooden fence.



3. ① Replace the heater with a new one and fix it to the wooden fence with screws.
② Connect the heater to the power cord on the sauna room.
③ Fix the replaced heater to the wall of the sauna room with screws.

C.4.2 Example of heating tubes on seat risers

1. Use a screwdriver to remove the heater grille to be replaced.



2. Use sharp-nosed pliers and other tools to remove the wire that secures the ends of the heating tube.



3. Locate the two connections of the heating tubes on the back of the seat riser and detach them to remove the heating tubes.



4. ① Replace the heating tube with a new one.

② Fix the heating tube on the reflector.

③ Connect the power cord of the heater at the back of the plate.

④ Fix the heater grille with screws

D. OPERATION

Note: Before opening the sauna, please remove the plastic protective film from the control panel and check and confirm the power connection.

The power supply, heater and temperature sensor are properly connected, and the power supply voltage and frequency must match the required voltage and frequency of the sauna (120V/15A dedicated circuit)

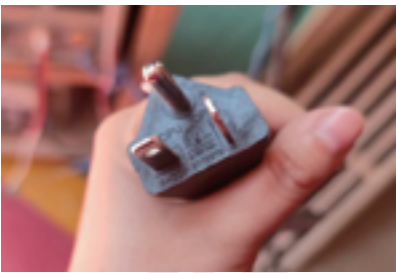
D.1 Use of the sauna room pull the temperature

sensor vertically down, as shown below, to ensure the accuracy of the temperature display on the control panel.



D.2 Plug the power cable into the wall socket.

Sauna plug:120V/20A(5-20P)



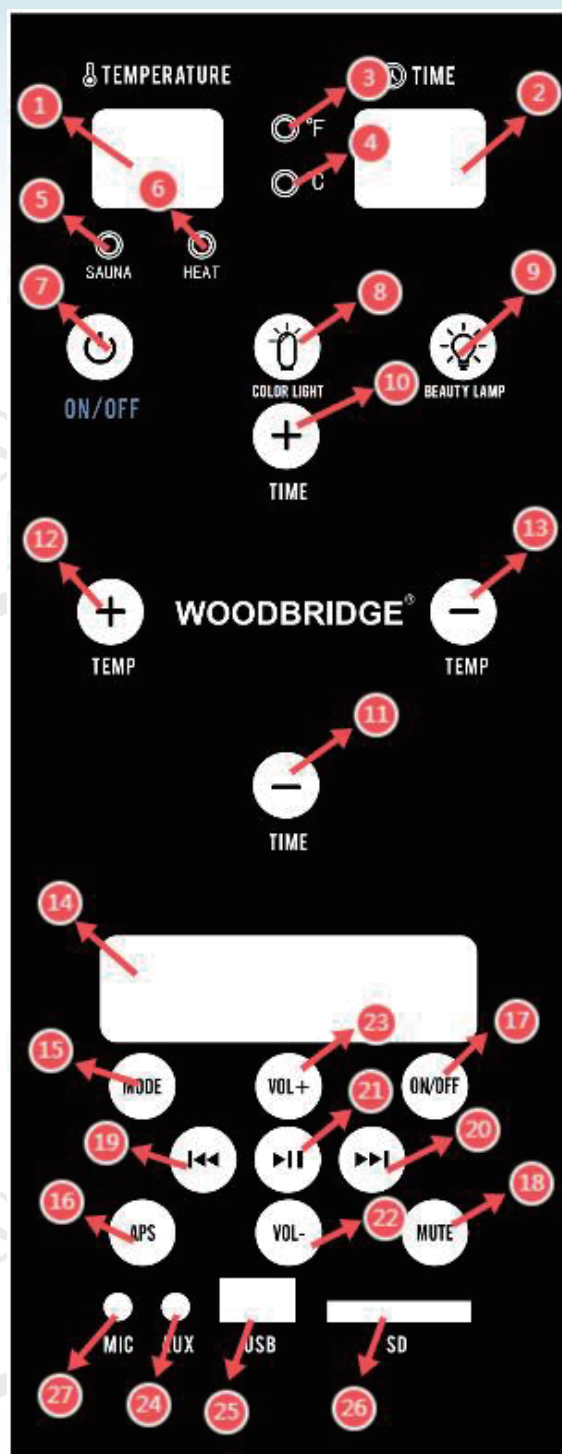
The power plug used in the sauna is 120V20A.be sure to follow the steps below:

- Confirm the outlet type: please check if there is a 120V20A matching outlet at home first.
- Prioritize the use of matching outlets: If there is a 120V20A outlet, please prioritize the use of that outlet.
- Cautions for using an adapter: If there is no 120V20A outlet, you can use an adapter.
- However, before using the adapter, please read and follow the instructions and pre-cautions for the use of the adapter carefully.

5-15P to 5-20R Adapter Cable Instructions for Use

1. to ensure that the customer's home socket internal wiring for the 12 # wire diameter, wire diameter will cause over current heating caused by fire.
2. to ensure that the customer's home electric socket intact, to ensure that the adapter 5-15p plug and the customer's home socket connection is firm and not loose, so as not to cause the plug connection of the virtual connection of heat and fire.
3. to the customer more than 20 years of housing type, to ensure that the line is not aging phenomenon, so as not to cause the line carrying capacity is not enough.
4. to ensure that the customer's internal wire for pure copper material, do not use aluminum and other materials such as wire.

D.3 Description and use of the control panel



NO.	Instructions	NO.	Instructions
1	Temperature Display	15	Mode switching [FM-AUX-BLUE-SD-USB]
2	Time display	16	Audio selection
3	Fahrenheit Indicator	17	Switch
4	Celsius indicator	18	Mute
5	Power indicator	19	Previous
6	Heating function indicator	20	Next
7	Power switch	21	Play/Pause
8	Color light	22	Volume -
9	Beauty light	23	Volume +
10	Time +	24	AUX
11	Time -	25	USB
12	Temperature +	26	SD
13	Temperature -	27	MIC
14	Multi-function player display		

Control Panel Usage:

- ▶ Press the switch button [7], the power indicator [5] lights up and the temperature display [1] shows the temperature in the room. Press the switch button [7] again, the power indicator [5] goes out.
- ▶ Press time + [10] or time - [11] to adjust the sauna use time, if the time display [2] for 00, the sauna will stop heating.
- ▶ Press [12] and [13] at the same time, Fahrenheit temperature and Celsius temperature can be converted to each other.

- ▶ Sauna temperature can be adjusted: 30 ~ 65 °C (86-149 °F), when the inside of the sauna room reaches the set temperature, the sauna room will automatically turn off the heating function, detecting one degree lower will automatically turn on the heating function; set the self-temperature memory;
- ▶ Sauna time can be adjusted: 1~90 minutes, when the countdown is zero, it will send out 5 reminders and the sauna room will be shut down automatically: heating plate, "heating" lamp, temperature display, time display; the setting comes with time memory;
- ▶ Color lighting control: press [8], once on again off, long press to the display [1] appears "LX 2n", and then press the [8] key can change the color of the color lights. L1, L2, L3, L4, L5, L6, L7, on behalf of the different colors, L8 for the slow change of color, L9 for the rapid change of color.
- ▶ Beauty light control: press [9], once on and again off
 - Colored lights and beauty lights are not limited by the countdown timer of the sauna heating mode.
- ▶ Multimedia Mode Adjustment; press [12] to turn music on/off. Press [15] can switch the selection mode: FM-AUX-BLUE-SD-USB. Press [19] to debug the previous song, press [20] to debug the next song, press [21] to play/stop the song, press [22]/[23] to adjust the sound size.
- ▶ Bluetooth connection status [BLUE]: Device name G 811
 - Music playback will stop automatically when incoming call During an incoming call, short press [21] play button to answer the call, long press [21] play button to reject the call.
 - During a call, short press [21] play button to hang up, long press [21] play button to transfer to cell phone to answer the call.
- ▶ For the first use of the radio, please long press the [21] play button the player will automatically search for stations and memorize them.

D.4 If needed, open ceiling vents to allow fresh air flow



E. TIPS FOR USE

- Place the equipment in a suitable position before use.
- Before using the equipment, please check whether the power supply meets the requirements;
- turn all the switches on, adjust the time and temperature, and preheat for 10-15 minutes;
- After preheating, you can adjust the required time and temperature again according to your personal situation, the temperature is usually 40-45°C and the time is 30-40 minutes;

- turn all the switches on, adjust the time and temperature, and preheat for 10-15 minutes;
- When using the equipment, please drink plenty of warm boiled water to replenish the water lost due to perspiration;
- When using the equipment, any part of the body should avoid contacting the inner wall of the equipment with the heater for a long period of time, so as not to cause low-temperature burns;
- When using the appliance, please keep the appliance in full contact with the ground, and not put it on the quilt or shag carpet, if you find that the contact surface is overheated, please stop using it immediately;
- Please do not put towels and other items inside the equipment being used for a long time, if you need to pad the towel should always pay attention to the state of the towel;
- In winter or when the weather is cold and the room temperature is low (below 10°C), you may not feel hot enough during the use of the appliance;
- It is recommended to use the sauna twice a day per person, preferably between 9:00 am and 9:00 pm;
- It is not recommended to use the sauna immediately after a meal; it is advisable to use it 1 hour after the meal;
- If you need to take a shower, it is advisable to take a shower before using the equipment, and dry the sweat drops when using the equipment;
- After use, please turn off the power switch and unplug it.

F. FREQUENTLY ASKED QUESTIONS

Always turn off the power before servicing the sauna.

If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person to avoid danger.

F.1 There's something wrong with the heater.

Problem	Explanation	Solution
The heater is still operating when the set time is reached	Damaged power supply box and control panel	Replace the power box and control panel with a new one.
Plug in the power cord, turn on the power, all of the heater does not work or part of the work	The power box is broken	Replacing the power box with a new one

F.2 Control panel not working

Problem	Explanation	Solution
Power indicator does not light up	A fuse has blown or the sauna is not plugged improperly.	Replace the fuse or re-plug the power supply
Buttons not working	Unplug the sauna and wait one minute to plug it back in.	

F.3 Heater is not generating heat. (WARNING: Only qualified personnel should replace or repair the heater.)

Problem	Explanation	Solution
Part of the heater does not heat up	Heater failure	Replacement of the heater with a new one
	Poor connection of heater section	Reconnect
The whole sauna is unheated	Damaged relay	Replacement of relays
	Damaged control panel	Replacement of control-panel
	Plug not inserted correctly	Re-insert the plug.
Seat riser heater does not heat up	Please check that the plugs inserted into the backplane are in place.	

G.MAINTENANCE

Clean the sauna with a soft, damp cloth. Do not use gasoline, alcohol, benzene, or any other such chemicals to clean the unit!

H.TRANSPORTATION AND STORAGE

Avoid rain, snow or strong impact during transportation.
Do not store in a humid environment.

I.LIMITED WARRANTY

We guarantee the sauna to be free from defects in materials and workmanship

※Heaters-----12 months

※Workmanship-----12 months

※Electrical Components-----12 months

- This warranty extends only to the original retail purchaser of the sauna and terminates upon transfer of ownership. Freight charges to and from the customer are the responsibility of the customer. This includes freight charges for parts shipped to enable the services of your sauna.
- This warranty is void if the sauna has been altered, misused, or abused. Such instances shall include operation or maintenance of the sauna in deviation to the published instructions. The warranty extends only to the manufacturing defects and does not cover any damages resulting from mishandling of the product by the owner

DISCLAIMER

We are not liable for loss of use of the sauna or other products, or other secondary or incidental costs, expenses or damages!

This sauna is for indoor use only. Leaving your sauna outdoors will void this warranty.

Any damage caused by exposure to the outdoor elements (such as rain, snow, sun, wind or extreme temperatures) will not be covered under this warranty.

Modifications to the sauna or its components will void this warranty. Surface cracks are not a defect in material or workmanship as they are a normal characteristic of all wood. This includes small cracks due to expansion and contraction of the wood.

NOTE: Since the lumber used in construction has been kiln dried, there is some possibility that expansion and contraction of the lumber will occur in the sauna environment.

For your record, please complete the following information. You need to refer to these information when calling the us for customer service.

Date of purchase	
Date of delivery	
Model number	
Serial number	
Dealer information (name & phone)	

AFTER SALES SUPPORT /PRODUCT RETURNS

If you have questions regarding the operation of your purchase or in the unlikely event you need to return the unit because it is faulty or is no longer wanted, please contact our product returns department at _____

DISPOSAL



This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection on systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

CERTIFICATION



Woodbridge warrants its products as listed in below to be free of material and workmanship defect, subjected to the limitations set forth in this limited warranty.

- Bathtub, Whirlpool/Air Bubble Massage Tub, Cold Plunge, Wooden Tub: 1 Year limited to be free of defects in material and workmanship.
- Sauna room and Sauna Tent: 1 Year limited to be free of defects in material and workmanship.
- Toilet and Bidet: 1 Year limited to be free of defects in material and workmanship.
- Faucet: 1 Year limited to be free of defects in material and workmanship.
- Vanity and Vanity Top: 1 Year limited to be free of defects in material and workmanship.
- Granite, Marble, Engineered Quartz Vanity Top: 1 Year limited to be free of defects in material and workmanship.
- Medicine Cabinet, LED Mirror: 1 Year limited to be free of defects in material and workmanship.
- Stainless Steel Sink: 1 Year limited to be free of defects in material and workmanship.
- Solid Surface Shower Wall Panel, Shower Base: 10 Years limited warranty to be free from material defects.
- Drain Cover and PVC Drain: 1 Year limited to be free of defects in material and workmanship.
- Shower Door: Lifetime warranty on glass components and 1 Year limited on other hardware.

This limited warranty is non-transferable and only applies to products purchased and installed in the United States and Canada

This limited warranty excludes all industrial, commercial and business usage. Proof of purchase (original sales receipt) from the original purchaser, Description and pictures of defect, model number or model description must be provided to Woodbridge Bath for all warranty claims and Woodbridge Bath IS NOT responsible for labor cost, removal or installation costs.

This limited warranty shall not apply to goods which have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

This warranty does not cover surface damaged caused by use of chemicals that break through or dissolve the surface finish or damage caused by the accidental dropping of sharp or heavy objects. Improper care and use of abrasive cleaners and will void the warranty.

During this limited warranty period if a malfunction occurs and after inspection it is determined that a defect developed during normal use, Woodbridge will as at its election proceed with any of the following options:

- (1) repair or replace the defective part(s) or product(s) at cost**
- (2) issue a refund of the original purchase price of the product(s) (Valid within 30 days from the date of purchase)**
- (3) issue a credit to be applied toward the purchase of a new product. Shipping/delivery charges may apply and are in sole discretion.**

Caution:
NEVER use cleaners containing abrasive cleaners, ammonia, bleach, acids, waxes, alcohol, solvents or other products that are not recommend for Chrome finish will void the warranty.
Woodbridge products should be installed by a fully insured and licensed contractor only. Installation by anyone other than fully insured and licensed contractor will void this limited warranty.

RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. Woodbridge is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty of any implied limited warranties, including those of merchant ability or fitness for an intended purpose.

DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning or its products. In no event shall be held responsible for any such warranties or representations.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion on limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, you may also have other rights which vary from state/province to state/province.

To obtain warranty and replacement parts, please send e-mail to help@woodbridgebath.com with the original receipt information, Woodbridge will determine whether to repair or replace your product, issue a refund or issue a credit.

IMPORTANT!

DO NOT USE: Abrasive cleaners such as: acid, ammonia, bleach, and similar solutions. Use of such solutions may cause corrosion, finish peeling, and/or dull the surface.

DO NOT USE: Abrasive sponges or cloth. Never use steel, wool, or wired brushes that will permanently scratch the surface.

Retain these installation instructions for future reference!

Thank you for using WOODBRIDGE products!

WOODBRIDGE®

California (Norwalk) Distribution Center
15600 Blackburn Ave, Norwalk, CA 90650

New Jersey (Somerset) Distribution Center
635 Pierce St, Somerset, NJ 08873

Florida (Orlando) Distribution Center
13645 S Orange Ave, Orlando, FL 32824

Canada (Ontario) Distribution Center
615 Orwell Street, Unit B, Mississauga, ON L5A2W4, Canada



Please don't hesitate to contact us if you have any questions or concerns.

Customer Service Phone: 562-229-0088. (Monday - Friday 9 AM - 5 PM Pacific Standard Time)

Or Email: help@woodbridgebath.com